

WARRANTY POLICY AND PROCEDURE WP-5020

A. APPLICABLE EQUIPMENT

Applicable Series or Model	Designation or Gear Diameter	Warranty period months from date of original unit start-up / months from date of original shipment, whichever occurs first.		
Bare Shaft Unit				
URAI® & URAI-J® <i>Including DSL</i>	2½ - 7-inch			24 / 30
RAM™, RAM -JT™ & Tri-RAM™	4½ - 6-inch			24 / 30
Tri-RAM™	7 & 8-inch			24/30
RAM-X	155, 225, 280, 400 & 500			24 / 30
RAM-X	600, 770, 800 & 1000	12 / 18		
RCS & RCS-J	7 & 8 inch	12 / 18		
412 HPT	4 inch	12 / 18		
Standard Factory Package (Note that Bare Shaft Blower is covered separately above. Explicitly not included in Standard Factory Package warranty are drive belts, filter elements, hoses & fittings, gauges & switches)				
EasyAir® 8000	All sizes			18 / 24
EasyAir® X2	50, 65, 100, 150 & 200			18 / 24
EasyAir® X2	250 & 300			18 / 24

Note: Units not explicitly listed (i.e. mechanical seal gas units including URAI-G®, water sealed units, steam blowers, TRI-NADO™, DVJ & DPJ series units, ROOTSFLO™, RAM-JT & special material units, etc.) are specifically excluded from this amended policy and the warranty for such units shall conform to the Howden Roots LLC Standard Terms and Conditions for Sale.

B. APPLICABLE CUSTOMER CLASSIFICATIONS

All customers purchasing applicable equipment.

(**Note:** OEMs authorized by Howden Roots LLC and Authorized Distributors shall pass this warranty on to their customers.)

C. WARRANTY PERIOD

Per tabulation above in item A.

[For example an EasyAir® X2 200 with a 617 Tri-RAM™ blower inside would have a warranty period of 24 / 30 on the blower and a warranty period of 18 / 24 on included package items]

D. POLICY

Howden Roots LLC (“Howden Roots”) warrants that the applicable equipment will meet all applicable specifications and other specific unit and work requirements agreed upon by Howden Roots. Equipment will be of good quality and will be free from defects in material and workmanship. All claims for defective units under this warranty must be made in writing immediately upon discovery and, in any event, within the warranty period stipulated in item A above.

Buyer agrees to follow Howden Roots operating and maintenance instructions; maintain accurate records of same and provide these records upon request in order to process any claim.

E. PROCEDURE TO REPAIR OR REPLACE AT HOWDEN ROOTS’ OPTION*

- 1) Customer ships the defective unit to Howden Roots or the Authorized Distributor FREIGHT PREPAID.
- 2) Howden Roots or the Authorized Distributor will, at our option, ship a replacement unit FREIGHT COLLECT or repair the unit and return it to customer FREIGHT COLLECT.

F. This policy and procedure, and the grant of the warranty herein, is expressly subject to and conditional upon Buyers acceptance of Howden Roots LLC Standard Terms and Conditions for the Sale, except as modified hereby. THERE ARE NO WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OR REMEDIES THAT EXTEND BEYOND THE FACE OF THESE TERMS AND CONDITIONS. ALL OTHER WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OR REMEDIES EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE (INCLUDING ANY CONDITION OR WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE) NOT EXPRESSLY SET FORTH HEREIN, ARE FULLY DISCLAIMED AND EXCLUDED TO THE FULLEST EXTENT PERMITTED BY LAW. HOWDEN ROOTS’ WARRANTIES DO NOT COVER ANY GOODS OR SERVICES THAT HAVE BEEN ALTERED OR SUBJECTED TO ACCIDENT OR IMPROPER STORAGE, INSTALLATION, ASSEMBLY, COMMISSIONING, MAINTENANCE, USE OR APPLICATION. HOWDEN ROOTS DOES NOT WARRANT THAT THE GOODS WILL RESIST THE ACTION OF EROSION OR CORROSIVE GASES, LIQUIDS, OR SOLIDS, OR PRODUCE RESULTS IN COMPLIANCE WITH ANY LAWS, DECREES, OR OTHER STANDARDS.

I have read, understand and accept this Warranty Policy and Procedure WP-5020.

Signature

Date

***WARRANTY POLICY: REPAIR OR REPLACEMENT PROCEDURE**

1. Howden Roots or an Authorized Distributor of Howden Roots is contacted by customer with a warranty claim for an applicable unit as defined in Item A of WP-5020.
2. Howden Roots or the Distributor must obtain Serial Number for the unit and call Howden Roots Service Manager, Small Rotary Products, to ensure that the Warranty Policy applies and the unit is within the warranty period.
3. Howden Roots or the Distributor receives the unit for inspection and disposition by Howden Roots Service Manager, Small Rotary Products. Any freight charges incurred between the Distributor's facility and the customer's plant are customer's responsibility. Customer shall pay all Distributor charges related to removal and installation of the unit repaired or replaced under this warranty.
4. Howden Roots or the Distributor completes warranty inspection report and forwards the completed report with unit nameplate to Howden Roots Service Manager, Small Rotary Products for processing.

NOTE: If the Distributor does not have necessary repair parts or replacement unit in stock, the Distributor should immediately advise Howden Roots Service Manager, Small Rotary Products.

5. The required repair parts or a replacement unit will then be sent to the customer or to the Distributor, as applicable, FREIGHT PREPAID. Unless Howden Roots factory requests return for further inspection or analysis, the warranty claim parts or unit shipped to the Distributor shall be scrapped at Distributor's facility.
6. Items A through F, including Item E as hereby clarified, of **WARRANTY POLICY AND PROCEDURE WP-5020** apply as if set out herein in their entirety.

I have read, understand and accept the Warranty Policy and Procedure WP-5020 and this Warranty Repair or Replacement Procedure which clarifies the terms of Item E of Warranty Policy and Procedure WP-5020.

Signature

Date