



## WARRANTY POLICY AND PROCEDURE WP-5020

### A. APPLICABLE EQUIPMENT

Applicable Series or Model	Designation or Gear Diameter	Warranty period months from date of original unit start-up / months from date of original shipment, whichever occurs first.
Bare Shaft Unit		
URAI, URAI-J, URAI-DSL, <i>includes Metric, URAI-J DSL, URAI-DVJ, URAI-G, 2504 DVJ &amp; Whispair Max</i>	2½ - 7-inch	18 / 24
RAM, RAM-J, DVJ, DPJ, VJ, RAM-GJ &	4½ - 6-inch	18 / 24
Roots-Flo	404, 406, 409, & 412	18 / 24
Tri-RAM	4½ - 8-inch	18 / 24
RCS, RCS-J, RCS-DSL & RCS-DVJ	7 & 8- inch	18 / 24
RAS, RAS-J, DVJ, VJ, Tri-Nado	10 – 20 inch	18 / 24
RGS, RGS-J, RGS-DVJ, RGS-HVB	10 – 20 inch	18 / 24

### B. APPLICABLE CUSTOMER CLASSIFICATIONS

All customers purchasing applicable equipment.

(Note: OEMs authorized by Roots Blowers LLC and Authorized Distributors shall pass this warranty on to their customers.)

### C. POLICY

Roots Blowers LLC (“Roots Blowers”) warrants that the applicable equipment will meet all applicable specifications and other specific unit and work requirements agreed upon by Roots Blowers LLC. Equipment will be of good quality and will be free from defects in material and workmanship. All claims for defective units under this warranty must be made in writing immediately upon discovery and, in any event, within the warranty period stipulated in item A above.

Buyer agrees to follow Roots Blowers LLC operating and maintenance instructions; maintain accurate records of same and provide these records upon request in order to process any claim.

### D. PROCEDURE TO REPAIR OR REPLACE AT ROOTS BLOWERS’ OPTION\*

1) Customer ships the defective unit to Roots Blowers LLC or the Authorized Distributor FREIGHT PREPAID.

2) Roots Blowers LLC or the Authorized Distributor will, at our option, ship a replacement unit FREIGHT COLLECT or repair the unit and return it to customer FREIGHT COLLECT.

E. This policy and procedure, and the grant of the warranty herein, is expressly subject to and conditional upon Buyers acceptance of Roots Blowers LLC Standard Terms and Conditions for the Sale, except as modified hereby. THERE ARE NO WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OR REMEDIES THAT EXTEND BEYOND THE FACE OF THESE TERMS AND CONDITIONS. ALL OTHER WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OR REMEDIES EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE (INCLUDING ANY CONDITION OR WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE) NOT EXPRESSLY SET FORTH HEREIN, ARE FULLY DISCLAIMED AND EXCLUDED TO THE FULLEST EXTENT PERMITTED BY LAW. ROOTS BLOWERS’ WARRANTIES DO NOT COVER ANY GOODS OR SERVICES THAT HAVE BEEN ALTERED OR SUBJECTED TO ACCIDENT OR IMPROPER STORAGE, INSTALLATION, ASSEMBLY, COMMISSIONING, MAINTENANCE, USE OR APPLICATION. ROOTS BLOWERS LLC DOES NOT WARRANT THAT THE GOODS WILL RESIST THE ACTION OF EROSION OR CORROSIVE GASES, LIQUIDS, OR SOLIDS, OR PRODUCE RESULTS IN COMPLIANCE WITH ANY LAWS, DECREES, OR OTHER STANDARDS.

**I have read, understand and accept this Warranty Policy and Procedure WP-5020.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date



**\*WARRANTY POLICY: REPAIR OR REPLACEMENT PROCEDURE**

---

1. Roots Blowers LLC or an Authorized Distributor of Roots Blowers LLC is contacted by customer with a warranty claim for an applicable unit as defined in Item A of WP-5020.
2. Roots Blowers LLC or the Distributor must obtain Serial Number for the unit and call Roots Blowers Warranty Manager, to ensure that the Warranty Policy applies and the unit is within the warranty period.
3. Roots Blowers LLC or Authorized Distributor receives the unit for inspection and disposition by Roots Blowers Warranty Manager. Any freight charges incurred between the Distributor's facility and the customer's plant are customer's responsibility. Customer shall pay all Distributor charges related to removal and installation of the unit repaired or replaced under this warranty.
4. Roots Blowers LLC or the Distributor completes warranty inspection report and forwards the completed report with unit serial number to Roots Blowers Warranty Manager for processing.

**NOTE:** If the Distributor does not have necessary repair parts or replacement unit in stock, the Distributor should immediately advise Roots Blowers Warranty Manager.

5. The required repair parts or a replacement unit will then be sent to the customer or to the Distributor, as applicable. Unless Roots Blowers LLC factory requests return for further inspection or analysis, the warranty claim parts or unit shipped to the Distributor shall be scrapped at Distributor's facility.
6. Items A through E, including Item D as hereby clarified, of **WARRANTY POLICY AND PROCEDURE WP-5020** apply as if set out herein in their entirety.

**I have read, understand and accept the Warranty Policy and Procedure WP-5020 and this Warranty Repair or Replacement Procedure, which clarifies the terms of Item E of Warranty Policy and Procedure WP-5020.**

---

Signature

---

Date